

TESTING YOUR ALARM SYSTEM

Please follow these steps monthly to ensure that your system is communicating properly with our monitoring station:

1. You will need your correct account number and or correct pass code.
2. Call the monitoring station. This phone number is on the call cards you received from us. (If you do not have a call card, please call or email our office and we will send you new ones.)
3. Give them your name and/or your business name, account number and pass code.
4. Ask them to put the system in “test”. (Test means they will not dispatch if a signal is received.)
5. Arm your system, go through the entire home or business and set each device off. The siren needs to go for about 40 seconds. If you need to test a sump pump monitor please contact our office for specific instructions.
6. Call the monitoring station back, ask if they received the signals. They should have a signal for each device that you set off.
7. If they received the proper signals, ask them to take it out of test (or it will remain in test until midnight). You have successfully tested your system.
8. If they did not receive the proper signals, please call our service department at 810-664-6606.

Thank you,
Thumb Alarm Systems Inc.